

# Foundations of **Quality Improvement** Program

LIUNA STATION, 360 James Street North, Hamilton, ON

→ **Wednesday, October 17, 2018**

## WHO SHOULD REGISTER?

The IDEAS Foundations of Quality Improvement Program is ideal for:

- Clinical (physicians, nurses, other healthcare disciplines).
- Administrative health professionals (managers, directors and senior leaders) who hold a variety of roles and disciplines across the continuum of care.

## LEARNING OBJECTIVES

The IDEAS Foundations of Quality Improvement provides participants with the knowledge and tools to effectively participate in and contribute to quality improvement projects within or across health care organizations.

After successful completion of the e-learning module and in-person workshop, learners will be able to:

- Apply the principles of quality improvement for healthcare.
- Explain a quality improvement aim in accordance with the Model for Improvement.
- Explain the application of measurement in accordance with the Model for Improvement.
- Collaborate with interprofessional team members to contribute effectively on a quality improvement team.

## Focused on Applied Learning

Using an evidence based curriculum and instructional design recognized to be appropriate for adult learning, the IDEAS Foundations of Quality Improvement is comprised of a mandatory three-hour online component completed prior to a one day in person workshop.

- **Mandatory** E-Learning
- 1 Day Workshop

## More Information:

**CAROL STEWART, CMP**  
CHSE Lead Coordinator  
P: 905-525-9140 ext. 20052  
E: castewa@mcmaster.ca

## Registration Q&A:

E: cmerreg@mcmaster.ca  
P: 905-525-9140 x 22671  
F: 905-572-7099  
[www.fhs.mcmaster.ca/conted](http://www.fhs.mcmaster.ca/conted)

## DISCLOSURE OF POTENTIAL CONFLICTS OF INTEREST

In keeping with accreditation guidelines, McMaster University, Continuing Health Sciences Education requires all speakers and planning committee members participating in this event to disclose any involvement with industry or other organizations that may potentially influence the presentation of the educational materials or program being offered. Disclosure must be done verbally and using a slide prior to the speaker's presentation.

For more information on IDEAS visit:

[www.ideasontario.ca](http://www.ideasontario.ca)

# AGENDA

*\*Activity subject to change*

08:00 – 08:45	<b>REGISTRATION &amp; BREAKFAST</b>
08:45 – 09:00	Welcome and Program Introduction
09:00 – 09:30	Case for Improvement: Why is Quality Important?
09:30 – 10:00	An Improvement Story
10:00 – 10:15	<b>MORNING BREAK</b>
10:15 – 11:15	Aim & Measures
11:15 – 12:00	Run Charts
12:00 – 13:00	<b>LUNCH</b>
13:00 – 14:00	PDSA Cycles
14:00 – 14:15	<b>AFTERNOON BREAK</b>
14:15 – 15:15	Change Concepts & Ideas
15:15 – 15:45	What's Next in the Improvement Cycle? Sustaining Your Change
15:45 – 16:00	Feedback Summary
16:00	<b>CLOSING REMARKS &amp; EVALUATION ONLINE SURVEY</b>

## Facilitators

### Sabrina Bhatia, MBA, PMP, LSSBB

Manager, Strategic Initiatives  
Hospital for Sick Children Toronto, ON

### Madelyn P. Law, PhD, MA, BSM

Associate Professor, Department of Health Sciences, Brock University  
Director of I-EQUIP – Interprofessional Educational for Quality Improvement Program  
Brock Experiential Education Faculty Associate

## Accreditation

This continuing education program is accredited by the consortium's of McMaster University, the Northern Ontario School of Medicine, Queens University, University of Toronto, University of Ottawa, Western University and IDEAS.

### College of Family Physicians of Canada

**Mainpro+:** This Group Learning program has been certified by the College of Family Physicians of Canada for up to **30.75** Mainpro+ credits.

### Royal College of Physicians and Surgeons of Canada – Section 1:

This activity is an Accredited Group Learning Activity (Section 1) as defined by the Maintenance of Certification Program of the Royal College of Physicians and Surgeons of Canada, approved by Continuing Professional Development, Faculty of Medicine, University of Toronto up to a maximum of (5.5 hours).

### Royal College of Physicians and Surgeons of Canada – Section 3:

This program is an Accredited Self-Assessment Program (Section 3) as defined by the Maintenance of Certification Program of The Royal College of Physicians & Surgeons of Canada, and approved by Continuing Professional Development, Faculty of Medicine, University of Toronto on 12/01/2017. Program expires 01/2018. Remember to visit MAINPORT <https://www.mainport.org/mainport/> to record your learning and outcomes. You may claim a maximum of 4.0 hours (credits are automatically calculated).

Each participant should claim only those hours of credit that he/she actually spent participating in the educational program.

# REGISTRATION FORM

## IDEAS: Foundations of Quality Improvement Program

Liuna Station, 360 James Street North, Hamilton, ON

Wednesday, October 17, 2018

# REGISTRATION FEE

\$45 Individual

\$35 Team Rate\*

(5 or more from the same organization)

\*By fax or phone only

Dr.  Mr.  Mrs.  Miss.  Ms.

Please note that this is NOT an online registration. This is an electronic PDF form. You can type directly in the spaces provided online using any PDF software. You must then print & submit it to us via mail, fax or in person.

Surname

Given

Profession  Physicians  Nurses  Health Professionals  Administration/Managers  QI Professionals  Students  Researchers  Other   
Specify \_\_\_\_\_ Specify \_\_\_\_\_

Sector  Acute Care  Community/Home Care  Long Term Care  Public Health  Primary Care  Under-served Areas  Non-acute  Ambulatory  Mental Health  Rehabilitation

Address

City

Province

Postal Code

Area Code  Phone  -

**FOR OFFICE USE ONLY**  
Activity Code: IDEASOCT2018

Area Code   Fax OR  Cell  -

Email \*Your registration cannot be processed without an email address

Payment By:  Cash  Visa  M/C  AMEX  Cheque  Card Number

Pls make cheque payable to "McMaster University" \*\*\* Registration by cheque cannot be confirmed until payment has been processed.

Month  Year  Signature  CVD (\*found on the back of card)  Amount: \$  .  0 0

**SPECIAL DIETARY REQUIREMENTS/DIETARY RESTRICTIONS:** For those with special dietary needs some accommodation may be available:

Vegetarian: \_\_\_\_\_ Other: \_\_\_\_\_ Custom: \_\_\_\_\_

(PLEASE note: special meal requests may require an additional fee. Contact our office for details.)

**PLEASE IDENTIFY ANY ACCESSIBILITY NEEDS:** \_\_\_\_\_

**CHILDREN ARE NOT PERMITTED** as it distracts from the learners.

If you require **PERSONAL SUPPORT** at this activity, the health aid provider must register in advance at the general public rate.

### There are 5 ways to register...

#### REGISTER ONLINE:

[www.fhs.mcmaster.ca/conted/calendar.html](http://www.fhs.mcmaster.ca/conted/calendar.html)

#### BY PHONE

Call 905-525-9140 ext 22671  
(Visa, MasterCard, AMEX are accepted)

#### IN PERSON

Bring your completed registration form with Visa, MasterCard, AMEX, cheque or cash payment to the Continuing Health Sciences Education 100 Main Street West, 5th Floor, Room 5004, Hamilton, ON L8P 1H6 Monday to Friday between the hours of 9:30am - 4:00pm

#### BY FAX

Fax a completed registration form with a Visa, MasterCard or AMEX number to 905-572-7099

#### BY MAIL

Send your completed registration form to: Continuing Health Sciences Education Program 1280 Main St. West, DBHSC, Room 5004, Hamilton, ON L8S 4K1

### CONFIRMATION OF REGISTRATION

A written acknowledgment of your registration will be sent prior to the activity should you provide CHSE with your email address. Receipts will be provided in your registrant package upon arrival at the activity. Your registration is not complete unless a confirmation is received. If you have not received a confirmation within 7 days of registration, please contact the CHSE office.

### CANCELLATION POLICY

The University reserves the right to cancel a course due to insufficient registration or any circumstances that are beyond our control. Cancellations up to 2 weeks prior to the course (for the date registered) will be refunded minus a 25% administrative fee to a maximum of \$50.00. No refunds will be issued for cancellations received less than 2 weeks from the course date.

### LIABILITY

Continuing Health Sciences Education (CHSE) hereby assumes no liability for any claims, personal injury, or damage:

- To any individual attending this activity.
- That may result from the use of technologies, program, products and/or services at this activity.
- That may arise out of, or during this activity.

### FREEDOM OF INFORMATION AND PROTECTION OF PRIVACY ACT

The information on this form is collected under the authority of the McMaster University Act, 1976. The information will be used for administrative purposes, including: your registration in the course; preparation of course materials for your use and to notify you of other courses or pertinent information. Financial information will be used to process applicable fees and will be retained for future reference. This information is protected and is being collected pursuant to section 39(2) and section 42 of the Freedom of Information and Protection of Privacy Act of Ontario (RSO 1990). Questions regarding the collection or use of this personal information should be directed to the University Secretary, Gilmour Hall, Room 210 McMaster University.

### PHOTOGRAPHY

Candid photos will be taken at the event. Your registration implies your permission for these photos to be used for promotional material. Individuals in photographs will not be identified.

[www.fhs.mcmaster.ca/conted](http://www.fhs.mcmaster.ca/conted)