Information About Increase to HHS Staff Parking Fees  
*as of May 2016*

**KEY POINTS**

1. This is the first increase in parking rates for staff in 6 years – the first since 2010. These rates apply to all monthly staff parkers at HHS including physicians, executives, and McMaster University Faculty of Health Sciences faculty and learners. Rates for visitors and patients have risen over the past few years, but are not changing at this time.

2. We are phasing in the increase over three years (May 1, 2016; April 1, 2017, April 1, 2018). This multi-year approach gives parkers time to plan and prepare for the impact on their personal finances.

<table>
<thead>
<tr>
<th>Location/Current Rate</th>
<th>Year 1 – commencing May 1, 2016</th>
<th>Year 2 – commencing April 1, 2017</th>
<th>Year 3 – commencing April 1, 2018</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PREMIUM</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MUMC, Underground</td>
<td>$100</td>
<td>$105</td>
<td>$110</td>
</tr>
<tr>
<td>JHCC, Concession/Poplar</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>PREMIUM</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MUMC South Garage</td>
<td>$86</td>
<td>$96</td>
<td>$110</td>
</tr>
<tr>
<td><strong>STANDARD</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General, Wellington</td>
<td>$77</td>
<td>$83</td>
<td>$90</td>
</tr>
<tr>
<td><strong>STANDARD</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>General, Barton</td>
<td>$70</td>
<td>$80</td>
<td>$90</td>
</tr>
<tr>
<td><strong>STANDARD</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>JHCC, Big Bee</td>
<td>$80</td>
<td>$85</td>
<td>$90</td>
</tr>
<tr>
<td><strong>STANDARD</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chedoke, St. Peter’s, Urgent Care</td>
<td>$66</td>
<td>$78</td>
<td>$90</td>
</tr>
<tr>
<td><strong>WEST LINCOLN</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>WLMH</td>
<td>$40</td>
<td>$45</td>
<td>$50</td>
</tr>
<tr>
<td><strong>OFF SITE</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MUMC, Ward</td>
<td>$57</td>
<td>$64</td>
<td>$71</td>
</tr>
</tbody>
</table>
RJCHC-Dofasco Lot

This lot is utilized & leased for RJCHC staff on a temporary basis only (until August 2016) and as such there will be no rate increase implemented at this time

MULTISITE RATE
Is based on the highest rate of the lot assigned as part of your parking access

3. St. Joseph’s is ahead of HHS. They started raising staff parking rates three years ago and this April, their rates will be what HHS’ will be three years from now. (2018-19)

4. In the interest of fairness, and to simplify our pricing structure, HHS is gradually introducing well-defined parking rates, all of which will be in full effect three years from now:

   a. PREMIUM – $110, available at MUMC, Juravinski and the General
   b. STANDARD – $90, available at Juravinski, the General, St. Peter’s, Chedoke and the Urgent Care Centre
   c. OFF SITE – $71, available at MUMC
   d. WEST LINCOLN - $50, reflective of the market value in that community

5. HHS has no choice but to increase parking rates because:
   a. The government requires that our parking lots be financially self-sustaining.
   b. Our parking lots and garages must always be maintained and repaired for the safety of our patients, staff and visitors – this involves significant cost and is getting more expensive all the time.

6. HHS has a car pool program and bicycle lockers at the main/acute sites. The Parking Office can tell you more about those if you’re interested.

FAQs

Q: Why are the parking rates being increased?

A.

   • From a funding perspective, the government has stipulated that parking lots at all hospitals must be financially self-sustaining. This means we cannot draw on patient care funds to support or subsidize parking.
   • The money generated by our parking lots pays for the repair and maintenance of our garages and, as our parking structures age, these costs are rising fast.
   • New parking structures are very expensive to build (estimated cost of building a new parking garage – $25,000 per spot.) Structurally, the life span of a parking facility is 30 years. Our garages are older than that. We must reinvest parking revenues so necessary, ongoing maintenance can take place.
   • Significant structural repairs have been implemented to multiple parking facilities at various HHS sites within the last couple of years to ensure safe and available parking for staff as well as patients. These repairs are part of a multi-year plan and will be ongoing.
Q. Why now?

A. For six years, we have not raised the rates. We held off for as long as we could, despite the fact that other hospitals in the area/community increased staff rates in the previous years.

Q. How did you come up with these rates?

A. We did extensive analysis of comparable lots near our hospitals and also compared our rates to those of other hospitals. It became clear that our prices were well under the market value. We also felt that our rates should be comparable to those of St. Joseph’s Healthcare Hamilton and, by 2018/19, they will be.

Q. Where do my parking fees go?

A. The money generated by our parking lots pays for the repair and maintenance of our garages and, as our parking structures age, these costs are rising fast. They include structural repairs, hydro, security systems and winter maintenance. Any profits generated are donated to HHS to enhance patient care (such as purchasing patient equipment.)

Q. The increases are different for different lots. Is that fair? Shouldn’t everyone’s rates go up the same?

A. Historically, there has been significant variation in the rates at HHS lots. We want to even out those variations and build a price structure that offers options based on proximity to our facilities. We believe this is the most reasonable and fair approach.

Q: Why such a complex rate structure?

A. The goal at the end of three years is to have well-defined parking rates for staff parking – PREMIUM, STANDARD and OFF SITE. Phased implementation will begin in May, with incremental increases over the next three years (May 1, 2016, April 1, 2017 and April 1, 2018). Note: this new rate structure will ensure consistency in staff parking rates with St. Joseph’s Healthcare Hamilton.

B. The rate at West Lincoln reflects the market value in that community.

Q. Is this a strategy to help the hospital balance its budget?

A. No. This is a cost neutral strategy. We will re-invest the money we make from staff parking to keep our lots and garages safe and in good condition.

Q. What alternatives to parking exist within HHS for staff?

A. The following are the alternatives available at the main/acute HHS sites:
   • Carpooling
   • Secure Bike Cages
Q. What do I do if I want to switch to a less expensive option?

A. Please contact the Parking Office to find out about availability. There are waiting lists for parking at multiple sites/parking areas.

Q. Who do I call if I have concerns about this?

A 1. Please call Parking Office at your respective site:

   MUMC- ext. 76156
   General- ext. 44061
   JHCC- ext. 42354
   St. Peter’s - ext. 12302
   West Lincoln - ext. 280

A 2. Or contact Parking Manager at coutoh@hhsc.ca, ext. 76157 or Director of Parking Operations at kwiecien@hhsc.ca, ext. 77253.